

**COACH MODEL :** All VanHool Coaches with Eberspächer Pre Heater units.

**DATE :** 10/24/2019

**SUBJECT :** Pre Heater Diagnostics

Espar Pre-Heaters require special diagnostic tools and software to use when maintaining the Espar heater. Without using the proper diagnostic tools it is very difficult to properly diagnose any concerns with the heater. Software for this diagnostics can be downloaded from this link. <http://www.eberspaecher-na.com/>

There are 2 parts you will need to perform this diagnostics functions that can be ordered from ABC Parts. Diagnostics ABC-15072 and ABC-14452

### #ABC-15072

#### Tool, Espar Diagnostic



ISO adapter needed to communicate. You will also need a USB to USB adapter to communicate with computer.

### #ABC-14452

#### Harness, Heater Diagnostic

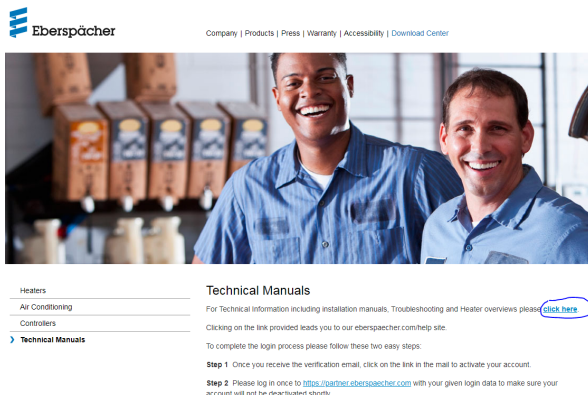


Interlink cable to connect ISO adapter to the heater and coach.

**Note: You must have both parts to diagnose the Pre-Heater**

Espar Diagnostics software can be downloaded from the Espar website for No charge. [www.eberspaecher-na.com/](http://www.eberspaecher-na.com/) You must register on the website to receive access to download the software. Once you sign in, Select Dealer area, Then downloads. Scroll down to Software and select the software labeled Filename: s4v4-e.exe.

Step 1:  
Select click  
here to  
register



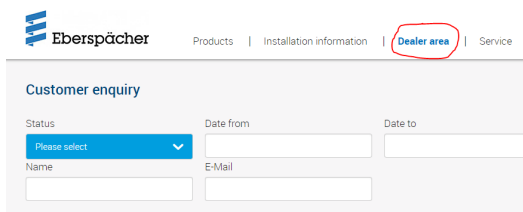
Step 2: Sign in

For access to the page <https://partner.eberspaecher.com/> you must specify a user.

Email:  
  
[New customer? Create an account now.](#)

Password:  
  
[Forgot your password?](#)

Step 3:  
Select  
Dealer  
Area and  
Downloads  
in the drop  
box.



Step 4: Select  
Downloads and  
diagnostic tools. Scroll  
down to software to  
download.  
Filename: s4v4-e.exe

