

SERVICE BULLETIN SB1261

| ADDRESSEES | : Owners and users of vehicles mentioned under "Application" |
|---------------------|--|
| VEHICLE TYPE | : T2100, C2045, CX, TX, TD925US, TDX25US, A300K, A300L, A330, AG300 |
| CONFIGURATION GROUP | : 7.06 Steering – front-axle steering |
| BULLETIN TYPE | : Service Information |
| DATE | : May 08 th , 2015 |
| SUBJECT | : Bevel gear of front axle steering system |
| TERMS & CONDITIONS | : Refer to the warranty section further in this Bulletin. |

APPLICATION

The Service Information, which is subject of this bulletin, applies to the following vehicle types:

| Coaches | T2140, T2145, TX40, TX45 | |
|---------|--------------------------|--|
| | C2045, CX35, CX45 | |
| | TD925US, TDX25US | |
| Busses | A300K, A300L | |
| | A330 | |
| | AG300 | |

DESCRIPTION

Service records have shown that the grease in the bevel gear could affect performance at very low temperatures (below -20°C/-4°F). If the grease in the bevel gear becomes hard enough to affect drivability, additional manual force could be required to turn the steering wheel. This would be especially noticeable when the steering wheel is turned the first times after an initial start-up. The phenomenon could disappear later as a matter of course due to the warming up of the grease in the bevel gear.

Additionally it has been determined that in some cases water has penetrated the bevel gear via the sealing thereby contaminating the grease. The penetrating water will start corrosion of the bearings. This problem shows a gradual, but continual increase of the steering forces and will not disappear at higher ambient temperatures or when the bevel gear is in use. Checking the bevel gear rotation torque will help in determining if the bevel gear needs to be replaced.

If either of these conditions are observed, it is necessary to replace the bevel gear by the corresponding ZF bevel gear.

Old and new bevel gears are interchangeable, but note that two different types of bevel gears are used (refer to "Versions" further on in this Bulletin for application). Also note that the new bevel gear has a mid-position which should be taken into account during the installation of the bevel gear.

VERSIONS

There are two versions of the bevel gear: one with a **long** input shaft (A), one with a **short** input shaft (B). The application is different as shown in the table below.

| Bevel gear version | Application |
|------------------------|-------------|
| A (= long input shaft) | T2140 |
| | T2145 |
| | C2045 |
| | CX35 |
| | CX45 |
| | TX40 |
| | TX45 |
| | TD925US |
| | TDX25US |
| | A330 |
| | AG300 |
| B (=short input shaft) | A300K |
| | A300L |

IDENTIFICATION

| | Original Pailton bevel gear | Upgraded Pailton bevel gear (additional dust cover at input and output shafts) | New ZF bevel gear |
|---------------------------|--------------------------------|---|-------------------|
| With long input shaft | | | |
| With short input shaft | | | |

PARTS AND PRODUCTS:

Old parts

| VH reference | Description |
|--------------|--|
| VH 11153766 | Pailton bevel gear, with long input shaft (original and upgraded version have the |
| | same part number) |
| VH 11153765 | Pailton bevel gear, with short input shaft (original and upgraded version have the |
| | same part number) |

New parts

| VH reference | Description |
|-------------------|--|
| VH 10598332 | ZF bevel gear, with long input shaft |
| VH 10598331 | ZF bevel gear, with short input shaft |
| VH 660207406 (4x) | Self-locking nut to secure bevel gear to chassis |
| VH 10513551 (1x) | Self-locking nut of elastic coupling clamping bolt |
| VH 10513551 (1x) | Self-locking nut of universal joint clamping bolt |

- Old and new parts are interchangeable, but only the new ones are supplied as spare part.
- Parts can be purchased through the usual channels (for USA/Canada: through an "ABC customer Care & Parts Source Service Center").
- Waste disposal: dispose of removed components and used products in accordance with the local environmental regulations.

TO REMOVE/INSTALL BEVEL GEAR

1. Preparations

- Park the vehicle on a level-surfaced inspection pit with the front wheels straight. Apply the parking brake, stop the engine, switch off all systems and turn off the battery master switch on the dashboard.
- Turn off the mechanical battery switch.
- Put a "DO NOT OPERATE" tag on the instrument panel before beginning any inspection or performing any repair.
- Place chocks in front of and behind the drive axle wheels.
- Read the entire procedure before beginning to work.



WARNING!

Observe safe shop practices at all times.

2. Procedure to remove the bevel gear

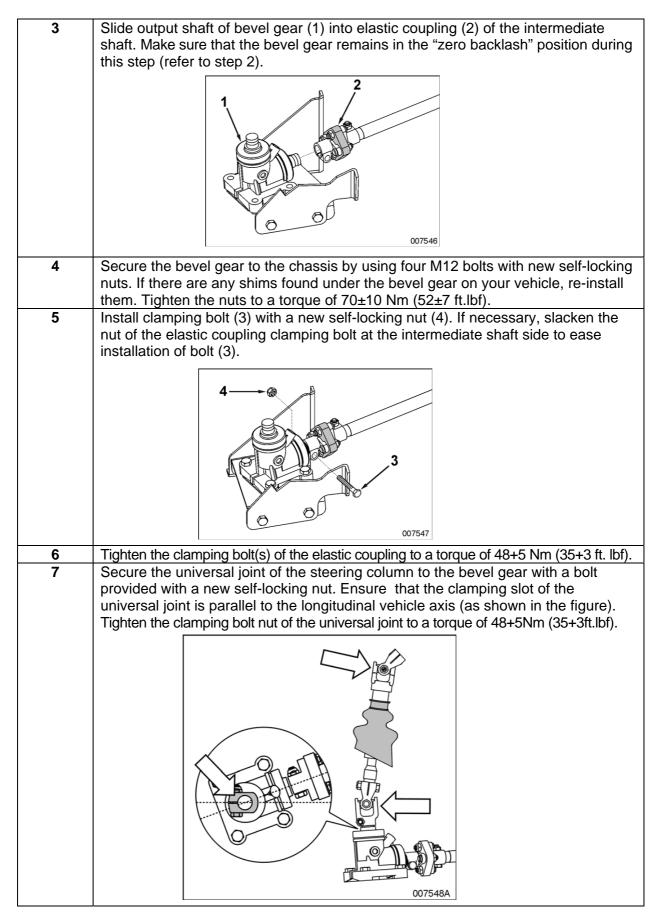
| Step | Action |
|------|--|
| 1 | Make sure that the front wheels are in the straight-ahead position. |
| 2 | Remove the bolt of the steering column universal joint at the bevel gear. |
| 3 | Remove the bolt of the intermediate shaft elastic coupling at the bevel gear. |
| 4 | Remove the four bolts securing the bevel gear to the chassis and take away the bevel gear. |

3. Procedure to check bevel gear rotating torque

| Step | Action |
|------|---|
| 1 | Position the bevel gear on a work bench. |
| 2 | Position a torque tester suitable for measuring small torques at the input or output shaft of the bevel gear. Check the bevel gear rotating torque by progressively increasing the force on the arm of the tester. The bevel gear must be replaced when the reading on the torque meter exceeds 0,7 Nm (0.52 ft.lbf). |
| | <image/> |

4. Procedure to install the new bevel gear

| Step | Action | |
|------|---|--|
| 1 | Make sure that the front wheels are still in the straight-ahead position. | |
| 2 | Rotate the bevel gear input shaft to align the marks on the dust cap and on the input shaft itself with the ridge on the housing. This is the "zero backlash" position of the bevel gear. | |
| | | |



WARRANTY

1. Terms and conditions:

This Service Bulletin is covered by Van Hool's standard "LIMITED WARRANTY".

2. Claim submission:

Contact ABC Customer Care Warranty Department for guidance.

INFORMATION HANDLING:

Important supplements and modifications of technical information not yet included in the manual are communicated by means of Service Bulletins.

VAN HOOL CUSTOMER PORTAL:

Consult the Van Hool customer portal for the latest service documentation. Beside the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through <u>www.vanhool.be/service</u>, and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the above link.