

# SERVICE BULLETIN SB1355

ADDRESSEES	: Owners and operators of coaches listed under "Application"
VEHICLE MODEL	: CX45
SYSTEM/SUBSYSTEM	: 01.09 Complete vehicle - Automatic fire suppression system
BULLETIN TYPE	: Field Change Program
DATE	: August 25th, 2016
SUBJECT	: To change routing of extinguishing agent hose and check routing of linear detection wire
TERMS & CONDITIONS	: Refer to the warranty section further in this Bulletin

## APPLICATION:

The subject of this Field Change Program is applicable to following units:

Model	VIN
CX45	48232→48249, 48268→48270, 48272→48281, 48283→48287,
	48289→48295, 48297→48306, 48309→48314, 48317→48321,
	48323→48336, 48341→48344, 48346→48384, 48400→48444,
	48455→48484, 48500→48549, 48560→48599, 48625→48674,
	48685→48704, 48715→48734, 48745→48894, 48910→48924,
	48950→48974, 49000→49002, 49005→49011

## DESCRIPTION:

On the above-mentioned vehicles, one of the extinguishing agent hoses of the automatic fire suppression system is routed in a way that it can be damaged during the installation of the front floor trap above the engine. Therefore this extinguishing agent hose must be re-routed as described in this Service Bulletin. Also the routing of the linear detection line has to be checked and, if necessary, re-routed to avoid possible damage during the installation of the floor trap.

## **COMPONENTS AND PRODUCTS**:

VH reference	Description	Qty.
660766569	Cable tie (for fixation of extinguishing agent hose)	10
660766565	Cable tie (double, for fixation of linear detection wire)	10

## JOB QUALIFICATION:

The task has to be carried out by an experienced technician, trained in the operations at hand. If you are not sure that you are qualified, contact ABC customer Care.

# SPECIAL TOOLS, EQUIPMENT OR SERVICES:

No special tools equipment or services are needed.

## **PREPARATIONS:**

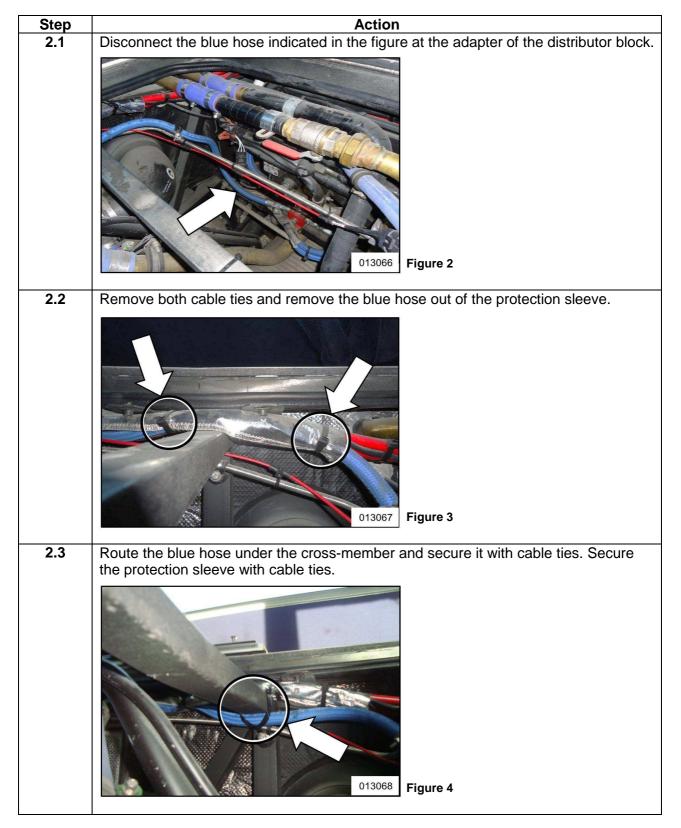
- Make sure that the parking brake is applied and stop the engine.
- Switch off all systems and turn off the battery isolation switch on the dashboard.
- Open the mechanical battery isolation switch.
- Install a "DO NOT OPERATE" warning message on the instrument panel.
- Put chocks in front of and behind the drive axle wheels.
- Read the entire procedure before starting to work.



Observe safe shop practices at all times.

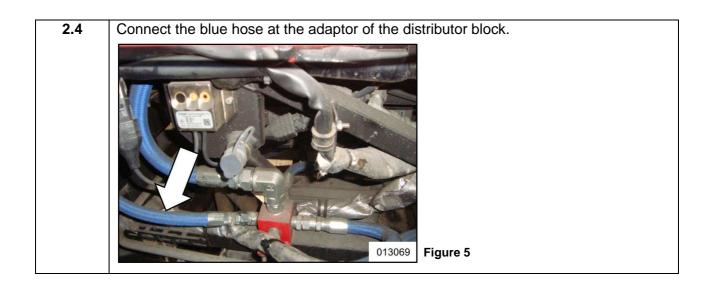
#### PROCEDURE

Step	Action
1	On the inside of the vehicle, open both the floor traps above the engine.
	NOTE: Pay attention to the place of the screws that are used. Do not mix them up at reinstallation!
	2 80 mm (3.50 inch) 2 80 mm (3.15 inch)
	012872 Figure 1
2	Change the routing of extinguishing agent hose as explained under "STEP 2 IN DETAIL."
3	Check and, if necessary, change the routing of the linear detection wire as explained under "STEP 3 IN DETAIL."
4	Close both the floor traps above the engine. Do not mix fixing screws (refer to Figure 1)!



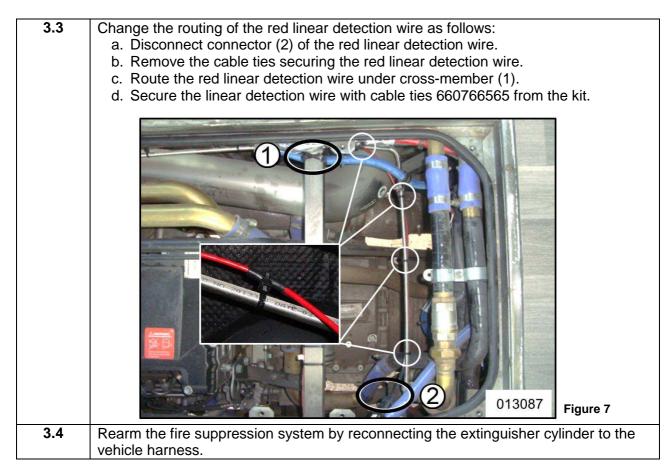
## **STEP 2 IN DETAIL**: To change routing of extinguishing agent hose

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## STEP 3 IN DETAIL: To check routing of linear detection wire

Step	Action
3.1	<ul> <li>Is the red linear detection wire routed under the cross-member as indicated in the figure?</li> <li>If so, continue with step 4 of the procedure.</li> <li>If not, go to step 3.2.</li> </ul>
	Figure 6
3.2	Disarm the fire suppression system by disconnecting the extinguisher cylinder from the vehicle harness.



End of procedure.

## WARRANTY:

## 1. <u>Terms and conditions</u>:

Van Hool/ABC-Companies will accept warranty claims for this inspection/repair as follows:

Parts: -

Labor allowance: 0.5 hours of labor will be awarded per vehicle

Campaign/expiration date: Service Bulletin issue date + 1 year

#### 2. <u>Claim references</u>:

• Job code: O05020N

Claim submission: Contact ABC Customer Care Warranty Department for guidance.

**Monitoring and performance:** The claim records pertaining to this Bulletin will be used to determine that the remedy has been executed in accordance with the manufacturer's instructions and to evaluate the status of this Field Change Program.

# **INFORMATION HANDLING:**

Important supplements and modifications of technical information not yet included in the manual are communicated by means of Service Bulletins.

# VAN HOOL CUSTOMER PORTAL:

Consult the Van Hool customer portal for the latest service documentation. Beside the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through <u>www.vanhool.be</u>, and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the link on the Van Hool website.