

ADDRESSEES	: All owners and operators
VEHICLE MODEL	: All vehicles on Van Hool chassis
MANUAL CHAPTER	: 03.34 Wheel suspension – Wheels
BULLETIN TYPE	: Service information
DATE	: 27 May 2019
SUBJECT	: To remove/install wheel-nut caps
CONDITIONS	: This service bulletin does not entitle to any reimbursement.

INTRODUCTION

Some vehicles have plastic chrome-coloured wheel-nut caps on top of the wheel nuts. This service bulletin gives instructions on how to remove/install these wheel-nut caps correctly.

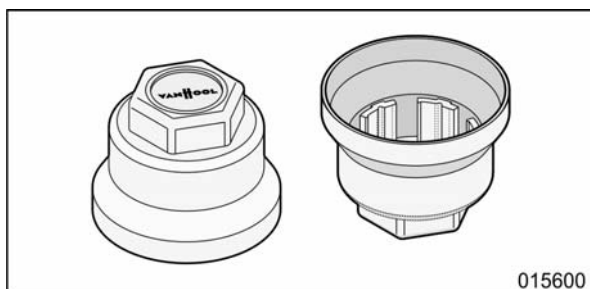


Figure 1: Wheel-nut cap

TO REMOVE WHEEL-NUT CAPS

Turn the wheel-nut caps anticlockwise with a socket spanner until they are free.

TO INSTALL WHEEL-NUT CAPS

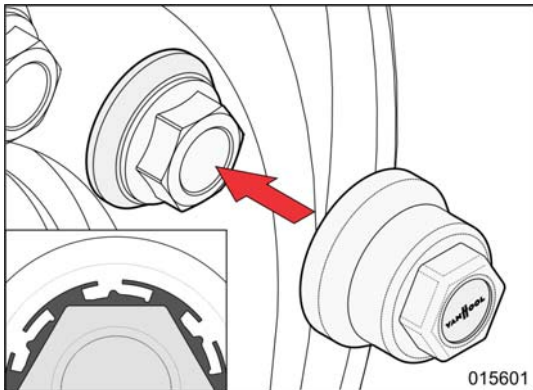
Step	Action
1	Place the wheel-nut caps loosely on the wheel nut. 

Figure 2

Continued on next page.

2

**CAUTION!**

Use only a socket spanner to secure the wheel nut caps.

Using a socket spanner, turn the wheel nut caps approximately 15° clockwise until you feel resistance.

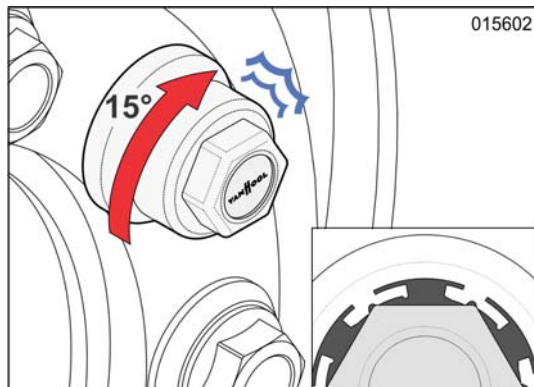


Figure 3

HELP DESK:

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the prompts for warranty and select that option.

DISCLAIMER:

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved. Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

VAN HOOL CUSTOMER PORTAL:

Consult the customer portal regularly for the latest service documentation. In addition to the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through www.vanhool.be/service, and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the above link.

INFORMATION HANDLING:

Important additions and modifications regarding technical information not yet included in the manual will be communicated through Service Bulletins.