



Exclusive U.S. VANHOOL Distributor

WARRANTY PARTS ORDERING FORM

TODAY'S DATE _____

VEHICLE INFORMATION

VIN # (last 5 digits) * _____ UNIT # (optional) _____
MILEAGE) * _____ IN-SERVICE DATE * _____

COMPANY INFORMATION

CUSTOMER ACCT # * _____
INDIVIDUAL NAME * _____ COMPANY NAME * _____
ADDRESS * _____
CITY * _____ STATE * _____ ZIP * _____
PHONE NUMBER * _____ E. MAIL ADDRESS * _____

SHIP-TO ADDRESS

X Same as above
ADDRESS _____
CITY _____ STATE _____ ZIP _____
PHONE NUMBER _____

PARTS WARRANTY INFORMATION

PART NUMBER * _____ DESCRIPTION * _____
PART NUMBER _____ DESCRIPTION _____
PART NUMBER _____ DESCRIPTION _____
PART NUMBER _____ DESCRIPTION _____

CONCERN * _____
CAUSE * _____
CORRECTION * _____

LABOR REQUESTED ___ HOURS.
REASON FOR ADDITIONAL LABOR * _____
COMPONENT SERIAL NUMBER (S/N) _____

DIRECTIONS

Submit your completed claim form via email to warranty@abc-companies.com or via fax to 407.287.3143.
Claims are processed 8:00 a.m. – 8:00 p.m. Eastern, Monday through Friday. Claims received after 8:00 p.m. Eastern will be processed the following business day.
Upon receipt of your replacement parts, return the original part to ABC Companies using the return shipping label provided. Original parts must be returned to ABC Companies within 30 days of receiving the replacement part. Your warranty claim will be processed upon receipt of the original part at ABC Companies. Approved warranty credits will be applied to your company account.
Questions? Call ABC Customer Care at 1.877.427.7278 to speak with an ABC Warranty Administrator.