

<b>ADDRESSEES</b>	: Owners and operators ABC Customer Care and Parts Source
<b>VEHICLE MODEL</b>	: All vehicles
<b>MANUAL CHAPTER</b>	: 02.34 Traction engine – cooling system
<b>BULLETIN TYPE</b>	: <b>Product improvement</b>
<b>DATE</b>	: December 18 <sup>th</sup> , 2019
<b>SUBJECT</b>	: <b>Introduction of new hose splicers for coolant circuits</b>
<b>CONDITIONS</b>	: This service bulletin does not entitle to any reimbursement.

### APPLICATION:

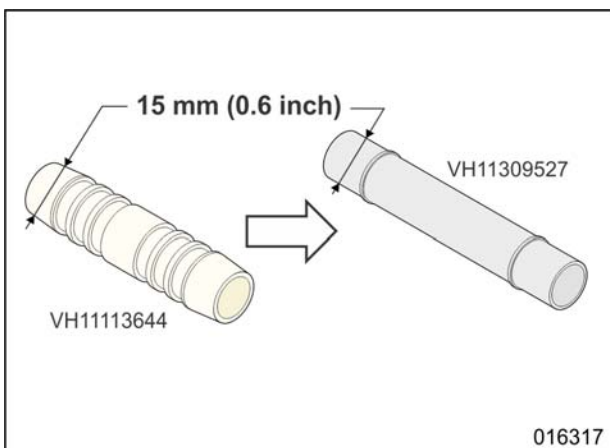
The product improvement, subject of this bulletin, applies to all vehicles.

### DESCRIPTION:

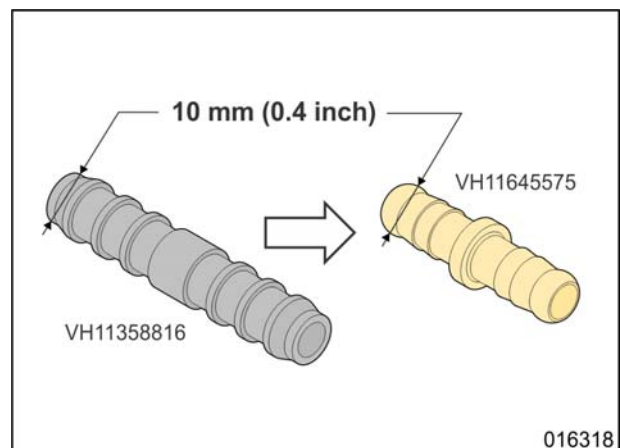
Van Hool has released new hose splicers. Instead of the previous plastic ones, the new are made of metal. For that reason, the new ones are better suited to resist the higher coolant temperatures on current vehicles.

As the new ones also can be used on older vehicles, only the metal ones will be made available as replacement.

### COMPONENTS:



**Figure 1: Hose splicer 11113644 (plastic) replaced by 11309527 (aluminum)**



**Figure 2: Hose splicer 11358816 (plastic) replaced by 11645575 (tinned brass)**

*Continued on next page.*

## **HELP DESK:**

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the prompts for warranty and select that option.

## **DISCLAIMER:**

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved. Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

## **INFORMATION HANDLING:**

Important additions and modifications regarding technical information not yet included in the manual will be communicated through Service Bulletins.

## **VAN HOOL CUSTOMER PORTAL:**

Consult the customer portal regularly for the latest service documentation. In addition to the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through [www.vanhool.be](http://www.vanhool.be), but only with a code (password) from Van Hool. If you do not have a password yet, request it by using the link on the Van Hool website.